



TOYOTA Before you accept delivery or drive-away

While you might be tempted to hit the highway immediately, it's important that you spend a bit of time with the dealer on pick-up day going through your purchase. Reputable dealers will take the time to make sure you understand everything you need to know, and give you an opportunity to double-check everything.

Don't be scared to ask questions and try to take delivery during daylight and ideally in clear weather.

- ☐ Are all the accessories you ordered correctly fitted?
- ☐ Does the interior look perfect? Check for any loose threads or blemishes on the upholstery.
- ☐ How does the paintwork and glass look? Check for any chips, scratches or rust especially if it's come off a dock.
- ☐ Make sure all oils and coolants have been topped up.
- ☐ Inspect the paperwork to ensure the vehicle's built-date is the year you expected?
- ☐ Check that the car has been registered to you and that all your details are correct
- ☐ Check all lights, door locks, window winders, seat adjustment mechanisms and audio or satellite equipment are working properly.
- ☐ Is the spare wheel, jack and tool kit in place?
- ☐ Do a final test drive with the car dealer to make sure everything sounds and feels perfect.
- ☐ Don't forget to go through the car's handbook, warranty books, service books, security info, radio code/immobiliser code and of course, ask for any spare sets of keys.
 - Make sure you have customer support contact details – a phone number and logon details for the manufacturer's owner's portal if they have one

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