

GLOSSARY

Japanese references	
dojo	Training centre
jidoka	'Automation with a human touch'; the productive interaction between employees and automated manufacturing processes
jishuken	Management-driven kaizen activity where management members identify areas in need of continuous improvement and spread information through the organisation to stimulate kaizen activity
kaizen	Continuous improvement of business operations; always driving for innovation and evolution with purpose
Hoshin	The Corporate Hoshin is a strategic plan designed to ensure that our vision, missions and objective are communicated throughout the organisation, and implemented by all employees.
General references in the report	
tCO ₂ -e	Tonnes of carbon dioxide equivalent
FCAI	Federal Chamber of Automotive Industries
FOF	Franchise of the Future. Toyota Australia's business transformation strategy aimed at changing the culture and operations of Toyota Australia, Toyota Finance Australia and the dealer network.
DRIVE	The DRIVE program provides employees with information, resources and access to training and further education. It also provides job seeking and preparation support for employment post October 2017.
London Benchmarking Group (LBG)	London Benchmarking Group is the global standard for measuring and benchmarking corporate community investment.
drivetrain	The system in a motor vehicle which connects the transmission to the drive axles.
Project ONE	Project ONE is Toyota Australia's strategic plan, reflecting our aspiration to share one vision, one culture, one dream, and to ultimately maintain our position as the number one car company
Project PACE	Project Parts Centre Evolution. A key element of our transformation strategy aimed at revolutionising our Toyota parts centres to meet Toyota best practice
TCF	Toyota Community Foundation
TEMS	Toyota Environmental Management System

TMCA	Toyota Motor Corporation Australia
TMC	Toyota Motor Corporation
Toyota Guiding Principles	The seven Guiding Principles, which were adopted in 1992, define the company's mission, values and behaviours, and underpin Toyota operations around the world
TPC	Toyota Parts Centre
TPS	Toyota Production System. TPS is a world renowned method of manufacturing that has underpinned Toyota's continued success as an automotive manufacturer in Japan and around the world. TPS methodologies have also been adopted by other industries including health, finance and defence
The Toyota Way	The Toyota Way was introduced globally in 2001 to articulate the long standing values of the company. It is based on Toyota's seven guiding principles which define the values and behaviours expected from Toyota employees. Central to the Toyota Way are two platforms – continuous improvement and respect for people
TSSC	Toyota Production System Support Centre Australia
TTC-Au	The Toyota Technical Centre Australia